



Dr. Joseph S. Whitehead
Dr. Karma L. Weeden
Dr. Elizabeth Earle

Welcome to our practice. We appreciate the opportunity to provide you with your dental care. Our staff is made up of well-trained professionals, who work together as a team to bring you the highest quality of treatment in a comfortable, caring setting. We have provided this welcome letter so that we may better serve you. It contains answers to the questions that most patients ask.

Appointments

We see all patients on an appointment basis and ask that you call in advance so that we may reserve time for you. We pride ourselves in trying to see all patients on time. If you cannot keep an appointment, please try and give us 48 hour notice so that the time may be given to another patient.

Office Hours

Monday – Thursday 8:00 am - 5:00 pm
Friday 8:00 am - 12:00 pm

Emergency Care

We recognize that emergency situations do arise, and we will do everything in our power to respond to your problem as quickly as possible. If an emergency arises over the weekend, please call our office and emergency doctor on call will be notified to return our established patients call.

Recall Visits

We believe in the benefits of regular preventive care and therefore, encourage all our patients to return for periodic recall visits. After each recall visit, you will be scheduled for your next recall appointment. If you do not wish to do this, an email will be sent to you to remind you when it is time to return. If there are any changes in your (1) demographics; (2) insurance coverage, please advise the receptionists when you check in at our front desk.

Fees and payments

We make every effort to keep your dental care affordable. You can help by paying for treatment at the time of your visit.

Insurance

Dental insurance is intended to cover some, but not all the costs of your dental care. We will maximize your coverage; however, most plans include co-insurance, a deductible, and other expenses which must be paid by the patient. If you have dental insurance, please bring your plan information with you to your first visit. We will make every effort to answer any questions you may have.

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